

USB Hi-Speed Flash Drive User Guide

For Windows
98SE, ME, 2000, XP
For Macintosh
OS 9 & OS X

(PL2515EPro)

Congratulations on your purchase of our product. We appreciate the confidence you have in our products. Our goal is to keep you in touch with the latest technology and the best service available. Please read through these operating instructions. After you finish, put them away in a safe place for future reference. Also save the box in case you need to return the product for repair.

Introduction

This USB Hi-Speed Flash Drive is the next evolution in the USB Flash Drive series. It provides improvement in speed over the existing USB flash drive.

This Flash Drive provides easy to use and lightweight removable Mass Storage disk. It acts just like floppy disk or removable hard drive. You can store any types of files on it. You can even run application and play multimedia files of the device. It provides direct random access to your files; you can directly read, write, and erase any files on it. Its small size and fast access make it a suitable replacement for your floppy drive, zip drive, or CD-ROM drive. It provides an easy way to transport your data from one machine to another. You can even share with your friend or co-worker.

The Flash Drive uses Solid State technology to provide low power, durability, shock resistant and long lasting data retention. Its USB interface provides easy plug and play connectivity to your desktop and notebook computer. By following the USB mass storage standard, the drive can be plugged into system that has built-in mass storage driver without first installing the driver. In Windows ME, 2000, and XP you do not need to install any driver, the Flash Drive uses the build-in Microsoft driver. You only need to install driver for Windows 98SE.

With the capacity of up to 4GB and the fast transfer speed of USB Hi-Speed, you can tackle big project involving storage of huge amount of data.

These features make this USB Hi-Speed Flash Drive an ideal solution to your business and personal data storage needs.

Features

- | High Performance read/write
Model 1: write up to 3Mbyte/sec and read up to 5Mbyte/sec
Model 2: write up to 8Mbyte/sec and read up to 11Mbyte/sec
- | Password security option
- | Capacities available: 128MB, 256MB, 512MB, 1GB, 2GB, 4GB
- | Small and lightweight design for easy portability, can be placed in your shirt pocket
- | Compliant with USB Hi-Speed standard with up to 480Mbits/sec data rate, 40 times faster than USB 1.1
- | Supports up to 128 devices on the USB bus
- | Easy Windows plug and play, supports hot plugging and dynamic reconfiguration
- | USB Mass Storage Device class compatible
- | Write protect switch to prevent accidental erasure
- | Bus-powered, no external power needed
- | Low power consumption in active and suspend mode
- | Support Advanced power Management functions
- | Solid State Flash memory with 10 years (typical) data retention
- | Durable, shock resistant, longer life for your data

General Specifications

- | NAND Flash Solid State memory
- | Insertion endurance: 5000 cycles (Min)
- | Data retention: 10 years (typical)
- | EMC/EMI: FCC, CE certification
- | Operation Temperature: 0°C ~ 50°C
- | Operation Humidity: 10% ~ 70%
- | Storage Temperature: -40°C ~ 65°C
- | Storage Humidity: 20% ~ 90%

USB Hi-Speed Interface Specifications

- | USB Hi-Speed Mass Storage Class, Bulk-only Transport standard compliant
- | USB Hi-Speed Mode up to 480Mbits/sec when connected to USB Hi-Speed port

- | Backward compatible to USB 1.1. It will run at Full-Speed Mode up to 12Mbps/sec when connected to USB 1.1 port.
- | Windows 98SE USB Mass Storage driver included on Driver CD
Windows ME, 2000, XP, Mac OS 9 & OS X uses build-in driver
- | Windows 98SE/ME/2000/XP Security Driver included on Driver CD

LED Indicator

- | Drive access (located in the back) – Flashing green

Package Contents

- | 1 USB Hi-Speed Flash Drive
- | 1 A to A USB extension cable
- | 1 User Manual
- | 1 Driver CD (Windows Security driver/ Windows 98SE Mass Storage)

System Requirements

PC

- | Pentium II 266MHz or higher recommended
- | Microsoft Windows 98SE, ME, 2000, XP
- | 64MB RAM, 128MB or higher recommended
- | CD-ROM or DVD-ROM drive for driver installation
- | USB Hi-Speed port – drive will run at highest speed or
USB 1.1 port – drive will run at slower speed

Macintosh

- | PowerMac G3 processor or higher (PowerMac G4 recommended)
- | Mac OS 9 (9.2.2 recommended) or
Mac OS X 10.1.5 or higher for USB 1.1 support
Mac OS X 10.2.8 or higher for USB 2.0 support
- | 64MB RAM, 128MB or higher recommended
- | CD-ROM or DVD-ROM drive for software installation
- | USB Hi-Speed port – drive will run at highest speed or
USB 1.1 port – drive will run at slower speed

PC

PC Installation

Overview

Before plugging in the drive, make sure the computer system have a USB Hi-Speed port available to take full advantage of USB 2.0 speed. If not,

purchase and install USB 2.0 PCI card for desktop computer or USB 2.0 CARDBUS card for notebook computer. If the computer system is using Windows 98SE, it will need to install the Mass Storage driver. Also make sure the computer system has the latest driver for USB Hi-Speed Host Controller. Check with the manufacturer for update. It is also important to update Windows at <http://windowsupdate.microsoft.com> for the latest update to the USB driver.

For Windows 98SE Setup

1. Start up the computer and boot into Windows.
2. Normally your machine will be ready to install new hardware.
3. For optimum usability and compatibility, please make sure you have the latest driver for your USB Hi-Speed ports.
4. To Setup **Mass Storage Driver / Security Driver**. Insert the Driver CD into your CD-ROM drive. Click on Start, Run and type in d:\setup (where d: is the drive letter of your CD-ROM drive, substitute a different drive letter if yours is different). Follow the on screen instructions.
5. Plug the Flash Drive into the USB Hi-Speed port. If you need to, use the USB extension cable.
6. Windows will start searching and installing the drivers.
7. After the installation has complete, check for proper installation. To do this, go to Control Panel > System > Hardware > Device Manager. Make sure that the new drive is listed under Disk Drives section
8. Congratulations! Your USB Hi-Speed Flash Drive is ready.

For Windows ME/2000/XP Setup

1. Start up the computer and boot into Windows.
2. Normally your machine will be ready to install new hardware. However, if you are using Windows 2000 or XP and are unable to install new hardware, you might not have Administrator privilege. Please check with your computer manufacture or your computer administrator to receive advice on how to install new hardware device.
3. For optimum usability and compatibility, please make sure you have the latest driver for your USB Hi-Speed ports. If you are using Windows 2000 or XP, we recommended you use Microsoft USB 2.0 driver.
4. To setup **Security Driver**. Insert the Driver CD into your CD-ROM drive. Click on Start, Run and type in d:\setup (where d: is the drive letter of your CD-ROM drive, substitute a different drive letter if yours is different). Follow the on screen instructions to setup the security driver.

5. Plug the Flash Drive into the USB Hi-Speed port. If you need to, use the USB extension cable.
6. Windows will start searching and installing the drivers.
7. After the installation has complete, check for proper installation. To do this, go to Control Panel > System > Hardware > Device Manager. Make sure that the new drive is listed under Disk Drives section
8. Congratulations! Your USB Hi-Speed Flash Drive is ready.

* If the device does not work, please see **Q6 of PC USB Hi-Speed FAQ**.

Password Security

The USB Hi-Speed Flash Drive comes with a password protection option. A software utility is included to work with that option.

Model 1: It comes with both write protect switch and security switch.

To turn on password security, you need to do the following:

1. Slide the security switch in the back to ON to enable security.
2. Plug in the device.
3. Windows will detect new hardware and ask for USB Security Device driver.
4. Click on **Next** to search for driver. Click on **Next** to do automatic search.
5. Click on **Continue anyway** if Windows logo/Windows certificate warning pops up.
6. Click on **Finish**. If Windows ask you to restart, click on **Yes** to do so.
7. Now partition the drive into standard drive and security drive. Caution! Backup your data first. Partitioning erase all data from the drive.
8. Next, set the password.
9. Unplug the device and replug.
10. From now on, you need to click on **Check Password** and enter the correct password in order to see the security drive.

Model 2: It comes with only write protect switch.

To turn on password security, you need to do the following:

1. Partition the drive into standard drive and security drive. Caution! Backup your data first. Partitioning erase all data from the drive.
2. Next, set the password.
3. Unplug the device and replug.
4. From now on, you need to click on **Check Password** and enter the correct password in order to see the security drive.

Using the Security Utility

To run the utility at any time, click on Start, Programs, USB 2.0 Flash Driver, USB 2.0 Flash Drive Utility to bring up the utility. Or click the USB 2.0 Flash Drive Utility icon on the desktop.

Check Password: This function allows you to verify the password.

Check Password: It will prompt you to enter the current password and verify it for you.

Enter the password and click on OK. If the password is incorrect, it will pop up a error message.

Set / Change Password: This function allows you to set or change the password.

Set Password:

If there is no password set, it will prompt you for new password.

New Password: Type the password that you want to set.

Confirm New Password: Enter the same password in box to confirm.

New Password Hint: Type some words that can help you remember your password.

Click OK to complete set password.

Now Check Password and Clear Password are enable to use.

Change Password:

Type in your old password. Type in your new password twice. Type in your new password hint. Click on OK to continue.

Clear Password: This function allows you to erase the password on the device. Enter your current password and click on OK to clear it.

Change Device Name: This function allows you to change the device name of your device. The name is displayed in the Device List of the utility windows. This is useful to distinguish between multiple devices that are plugged in.

1. Type in the new device name and click on OK.

2. You will see the new name under the device list in the security menu.

***Model 2 does not have this function.**

Format: This allows you to format and label the device. Please note that you

need to unplug and plug in the device after you format to detect the change.

Standard single partition: If you have not partitioned your drive, you will see this version of screen.

1. Type in the volume name. Click on OK to start formatting. The progress bar will start moving up from left to right. Caution: make sure you really wish to format. Once formatting starts, the data cannot be recovered.
2. Once formatting is done, the confirmation message will pop up. Click on OK to dismiss it. You must unplug and re-plug the device for the system to detect the change.

Two partition: If you have partitioned your drive into two, you will see this version of screen.

1. Select Security disk if you want to format the secure partition. Enter the name to label the partition if you wish. Select Standard Disk if you want to format the public partition. Enter the name to label the partition if you wish.
2. Select Both Disks if you want to format both the secure and the public partition. Enter the name to label the partitions if you wish.
3. Click on OK to start formatting. The progress bar will start moving up from left to right. Caution: make sure you really wish to format. Once formatting starts, the data cannot be recovered. Once formatting is done, the confirmation message will pop up. Click on OK to dismiss it. You must unplug and re-plug the device for the system to detect change.

Partition: This function allows you to partition the device into secure and public areas. Please note that you need to unplug and plug in the device after you partition to detect the change.

1. Drag the size bar you want for your secure area; the program will assign the rest of the area to the public area. The value can range from 0MB to the Total Storage Size show on the screen. The Total Storage Size depends on the model you purchased.
2. Click on OK to start to partitioning. The progress bar will start moving up from left to right.
3. Once partitioning is done, the confirmation message will pop up. Click on OK to dismiss it. You must unplug and re-plug the device for the system to detect the change. If you partitioned the drive, two drive letters will show up in your drive list in My Computer.
4. Now Set Password is enable to use.


Uninstalling the USB 2.0 Flash Drive Driver

If for any reason, you need to remove the USB 2.0 Flash Drive Driver, please follow these simple steps:

Go to the Control Panel and double click Add/Remove Programs. Scroll down the window to look for the USB 2.0 Flash Drive Utility. Click on it to reveal the Change/Remove button. Click on the button to remove the driver. Or you can run the Setup program on your driver CD to start the uninstallation routine.

PC Operating Instructions

Note: In order to make sure that Windows finishes writing all the data that is pending to the drive, be sure to follow safe removal procedures to avoid losing data or crashing Windows:

First left click on the , then select the device that you want to stop. After a while, a message will pop out that the device is removed successfully. If the computer fails to respond or give the message “It is not safe to remove the device now”, shut down the computer before removing the device.

Windows 98SE: Win98SE driver does not provide safe removal icon. Just unplug the device when the system is not in the middle of transferring data, the LED in the back is not flashing or on. Unplugging the device while the system is writing to might cause loss of data or damage to the drive.

There is a write protect switch at the flank of the device. Slide the switch to other side, if you need to protect your data from being overwritten.

PC Formatting Instructions

All Flash Drive is preformatted with FAT partition; it is ready to be used in a PC and Macintosh. FAT is usable in Windows 98SE/ME/2000/XP and Macintosh. Do not attempt to change the format of your drive.

If you ever found a need to reformat the drive, make sure you follow these instructions:

1. Go to My Computer and select the Flash Drive.
2. Right click on the drive letter and select Format.
3. Make sure Fat is selected. Make sure Full format is selected. Click on Start.
4. Click on OK to confirm.
5. Click on Close when format is done.

Macintosh

Macintosh Installation Instructions

Older Macintosh models do not come with USB 2.0 port; you will need to purchase a USB 2.0 PCI card for desktop or CardBus for notebook. At present only OS X, supports USB 2.0. Mac OS 9 only supports USB 1.1. Without the right hardware and software driver, you will not be able to use the device at its fullest speed.

Installing in Macintosh

Overview

Before plugging in the Flash Drive, make sure the computer system have a USB Hi-Speed port available to take full advantage of USB 2.0 speed. If not, purchase and install USB 2.0 PCI card for desktop computer or USB 2.0 CardBus card for network computer. Also make sure the computer system has the latest driver for USB Hi-Speed Host Controller. Check with the manufacturer for update. It is also important to update Mac OS at www.apple.com/support.

Mac OS 9 Setup

1. Start up the computer and boot into Mac OS.
2. At present there is no driver for USB 2.0 under OS 9. You will not be able to transfer at the fastest speed.
3. Plug in the Flash Drive into USB port.
4. The drive icon will show up on the desktop.
5. Now you can transfer data to and from the drive.

Mac OS X Setup

1. Start up the computer and boot into Mac OS.
2. Plug in the device into the USB 2.0 port. If you plug into USB 1.1 port, our device will not run at the fastest speed.
3. The drive icon will show up on the desktop.
4. Now you can transfer data to and from the drive.

Macintosh Operating Instructions

- 1 Before removing the Flash Drive, you have to drag its icon to the trash to unmount it.
- 1 Please avoid unplugging the Flash Drive while the system is writing to the drive (the LED in the back is flashing or on); you might lose data or damage the drive.

Macintosh Formatting Instructions

The Flash Drive is preformatted with FAT partition; it is ready to be used in a PC and Macintosh. Fat is usable in Windows 98SE/ME/2000/XP and Macintosh. Don not attempt to change the format of your Flash Drive.

Handling and Care of Drive / Warning

- | This drive is an electronic device. It needs careful handling and us.
- | Keep the drive free from dust and other contaminant.
- | Keep liquid and moisture away from the drive. Cleaning agent cloud damage the suface of your drive.
- | Clean the exterior by wiping with soft dry cloth, do not use any cleaning liquid on it.
- | Do not drop the drive. You might damage the mechanism.
- | Do not try to open the drive to repair it yourself. There are no serviceable parts inside. You might be exposed to dangerous voltage. You will also break the seal and void the warranty.

Frequently Asked Questions

PC USB Hi-Speed FAQ

Q1: What is USB Hi-Speed?

USB Hi-Speed is the next evolution in USB technology. It feature transfer speed of up to 480Mbits/sec, a dramatic increase of 40 times over the speed of USB 1.1. It allows for creation of newer class of high speed peripherals. USB Hi-Speed preserves the USB 1.1 ease of use, plug and play, driver auto installation and power management features. USB Hi-Speed is fully forward and backward compatible with USB 1.1 allowing the use of USB 1.1 devices and cables with USB 2.0 host controller.

Q2: Why do I get less drive capacity than reported on the package?

Your drive's reported capacity in Windows will always be less than the capacity mentioned on the package. The accepted drive industry standard reporting capacity uses 1000 bytes per 1K, i.e. 10GB = 10,000,000,000 bytes. However, Windows uses 1024 bytes per 1K, i.e. 10,000,000,000 bytes = 9.5GB. So Windows will always reports the capacity in GB to be less than the drive rated capacity. Also, some capacity is used up for Windows overhead.

Q3: Can I plug in USB Hi-Speed Drive into USB 1.1 ports?

Yes. However, it will only run at the speed of USB 1.1.

Q4: Can I use USB Hi-Speed Device at the same time with USB 1.1 devices?

Yes. USB Hi-Speed devices can coexist with USB 1.1 devices.

Q5: Can I use this device with Windows 95 or Windows NT?

No. This device requires Windows 98SE, Windows ME, Windows 2000, and Windows XP. All previous versions of Windows do not provide adequate level of support for USB. Microsoft has no plan to revise the USB driver support in older Windows platforms. Please upgrade your version of Windows.

Q6: The device cannot be detected or is disabled (have yellow exclamation point next to the device name under the USB section in the Device Manager). What can I do?

Please make sure you are logged in as the Administrator or a user with Administrator privilege in Windows 2000 and XP Professional in order to install new hardware and driver. Unplug the USB cable from your drive. Then plug in the USB cable into the system. If you still see the yellow exclamation mark, first click on the device with the yellow exclamation point next to it to select it. In Windows 98SE, please click on **Remove**, and then click on **Refresh** to reload the driver for the device. In Windows ME, 2000 and XP, select the **Action Menu** at the top and choose **Uninstall**. Then click on **Action Menu** and choose **Scan for hardware changes** to reload driver. Also please try upgrading your USB 2.0 PCI card or CARDBUS driver.

Q7: Should I update my driver?

Yes, it is a good idea to always keep your driver up to date. Please regularly check our website for driver update. It is also a good idea to check Microsoft's Windows Update website at <http://windowsupdate.microsoft.com> for update to USB driver.

Q8: Why do Windows keep asking for driver when I plug the drive into a different USB slot or when I plug it through USB HUB?

Windows keeps track of your hardware device IDs and capabilities in the registry. Every time you change device or slot, Windows goes through the installation step again. Please go back to look at the installation instructions.

Q9: After following all the troubleshooting tips, the device still does not work. What can I do?

Please check with your computer or motherboard manufacturer for any USB driver fix. Certain USB chipsets have known compatibility issues; please check with them for update. Also, please go to Windows Update to check for any update to the Microsoft USB driver. You might also want to update your Bios to the latest version. Please contact your motherboard manufacturers for help with that. If you still have problem you cannot resolve, please contact us.

Macintosh USB Hi-Speed FAQ

Q1: What is USB Hi-Speed?

USB Hi-Speed is the next evolution in USB technology. It feature transfer speed of up to 480Mbits/sec, a dramatic increase of 40 times over the speed of USB 1.1. It allows for creation of newer class of high speed peripherals. USB Hi-Speed preserves the USB 1.1 ease of use, plug and play, driver auto installation and power management features. USB Hi-Speed is fully forward and backward compatible with USB 1.1 allowing the use of USB 1.1 devices and cables with USB 2.0 host controller.

Q2: Can I plug in USB Hi-Speed Drive into USB 1.1 ports?

Yes. However, it will only run at the speed of USB 1.1.

Q3: Can I use USB Hi-Speed Device at the same time with USB 1.1 devices?

Yes. USB Hi-Speed devices can coexist with USB 1.1 devices.

Q4: Can I use this device with OS 9 & OS X?

Yes. You must make sure you have a USB 2.0 card installed and driver loaded, so you can take advantage of USB 2.0 speed.

Q5: Can I format the Flash Drive in Macintosh?

Yes. However, it is better to format Flash Drive as FAT to keep better compatibility.

Q6: What is the format of the Flash Drive?

Flash Drive uses FAT format. It is ready to be used in a PC and Macintosh. FAT is usable in Windows 98SE/ME/2000/XP and Macintosh. Do not attempt to change the format of your Flash Drive. You will not be able to use it in your camera or other devices. If you ever found a need to reformat the media, make sure you format it in your devices.

Q7: The drive icon does not show up. What can I do?

Try unplugging the Flash Drive from the system and plugging in again. Also please try upgrading your USB 2.0 PCI card or CARDBUS driver.

Q8: Should I update my driver?

Yes, it is a good idea to always keep your driver up to date. Please regularly check our website for driver update. It is also a good idea to update the driver for your USB 2.0 card. Please check your manufacturer for the update. It is also a good idea to check Apple's website at <http://www.apple.com/support> for update to USB driver.

Q9: Can I use the Security Utility in Macintosh?

No. We do not support the Security Driver in Macintosh.

Q10: After following all the troubleshooting tips, the device still does not work. What can I do?

Please check with Apple for any USB driver update. Also, please go to Apple website to check for any update to the OS. You might also want to update your Firmware to the latest version. Please contact Apple for help with that. If you still have problem you cannot resolve, please contact us.

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Product and Service Information

The manufacturer's warranty obligations are limited to the terms set forth below: We warrants to the original consumer purchaser that the product will be free from defects in material and workmanship for the Standard Warranty Period of 1 year. The start of the warranty period is the date of purchase.

If the customer discovers a defect, we will, at its option, repair or replace the product at no charge to the customer, provided it is returned during the warranty period, with transportation charges prepaid, to us. Products must be properly packaged in our packaging or approved packaging to obtain warranty service. For warranty service, contact us to obtain a "Return Material Authorization (RMA) number." A copy of the receipt or a bill of sale bearing the appropriate serial number or model number may be required for warranty service. No dealer, agent or employee is authorized to make any modification, extension or addition to this warranty. Warranty Exclusions:

Normal wears and tears

Abuse, unreasonable use, mistreatment, or neglect

Damage caused by the equipment or system with which the product is used

Damage caused by modification or repair not made or authorized by us

Product who's Serial Number has been removed or defaced

Damage caused by use of non-approved packaging

Damage caused by improper or improperly used packaging

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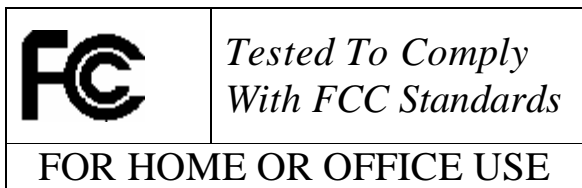
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Some states do not allow the exclusion or limitation of incidental or consequential damages or exclusions of implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

For Europe



This product is in conformity with the EMC directive.



This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Federal Communications Commission (FCC) Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ü Reorient or relocate the receiving antenna.

- ü Increase the separation between the equipment and the receiver.
- ü Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- ü Consult the dealer or an experienced radio/TV technician for help.

Warning: To meet FCC requirements, if your product comes with power adapter and cord or cables, you must use them in order to prevent interference. It is essential that only the supplied power cord and cables are used. You are cautioned that changes or modifications not approved by the party responsible for compliance could void your authority to operate the equipment.

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